

Important information about our dog sled tours and related travel activities

To our valued prospective customers:

The health and safety of customers who take part in our tours is of paramount importance to us. Therefore, we would like to provide you with some important information regarding your participation in our trips, dog sledging excursions, expeditions, and other related activities, which shall be referred to as "Special Risk Activities" for the purposes of this section. In doing this, we comply with our duty as travel organisers to clarify our travel arrangements. We kindly ask you to carefully read the following information before proceeding with your booking with us:

1. Customers should note that all special risk activities involve an **increased risk of morbidity, accidents, and injuries** (e.g. experiencing falls, blizzards, falling rocks, infections, etc.).
2. These risks **cannot be completely mitigated or avoided** through careful planning and supervision. A residual risk will always exist for every participant.
3. It should also be noted that in some cases (particularly in special risk activities that **take place in remote regions**), there may be only limited rescue and / or medical facilities available due to technical and logistical difficulties. In such cases, **even minor injuries or incidents could have serious consequences**.
4. Participants are expected to:
 1. **Carefully read** all details related to the **travel and service description** in our brochure, website, as well as any notes about the requirements and risks of any given trip. The same applies to post-booking instructions, those related to travel documents, and those applicable prior to the start of the trip.
 2. Before making a booking or starting a trip, participants should **undergo a health check to determine their fitness**. This should be preferably done through a consultation with a specialist.
 3. Irrespective of the insurance included in the activity's price (as described in the relevant travel and service description), participants must ensure their **own insurance** offers coverage with regards to health issues, rescue costs, and / or return transportation, as well as for **accidents and travel cancellations**.
 4. Any requirements applicable to **travel equipment** should be strictly observed. In case of doubt, additional advice should be obtained from the organiser or from professional organisations.
 5. Any physical fitness and health aspects of **trip preparation (e.g. medication and vaccinations)** are to be carried out in a timely and careful manner, following the recommendations of the specific activity booked with us. Preparation should also include the study of a suitable information about the type of travel and the travel destination itself.
 6. During the journey, participants agree to exercise a significant level of **individual responsibility and prudence**, acknowledging that these activities involve an increased degree of risk-taking.
 7. Participants must understand and perform their function during the trip as that of an **independent musher / expedition participant**, as required by the nature of the trip.
 8. Lastly, it is assumed that participants accept **all residual risks** as part of the generalised risks that exist in life.